

Price guide

Oayllys-prios

Prices effective from March 2025

UK and International Parcels




Prices effective from
9th March 2025

Isle of Man 
Post Office
Oik Postagh Ellan Vannin

iompost.com/parcels

UK Services



Maximum Weight	express48 Guaranteed* delivery within 2 working days
30kg	£25.00

express48 includes:

- Full tracking on iompost.com
- Signature on delivery
- Free collection for account customers
- No fuel surcharges
- Up to £100 for loss or damage included in express48

Weight and size

Maximum weight is 30Kg and maximum size is 1.5 metre length or a maximum combined length/width of 3 metres. Weight and size limits may vary by destination.

This service is VAT exempt
Saturday delivery is available for an extra £14.40

Time guaranteed parcels can also be sent using:

- **Local Tracked Services (IOM Only)**
- **Special Delivery (UK and Channel Islands Only)**

For more information visit iompost.com/SendingMail

* Guarantee definition: whole or proportionate refund of consignment charges in the event of late delivery in line with our terms and conditions.

International Services

The world delivered with Parcelforce Worldwide through your local Post Office.

Our wide range of international parcel services include:

- Free collection for account customers
- Alternatively, you can go to one of our Post Offices
- No fuel surcharges - the price you see is the price you pay
- No volumetric pricing - the weight is the basis of our pricing, not the size
- Maximum weight is 30Kg and maximum size is 3m length/width combined. This may vary by destination.

globalpriority

Our fastest international time guaranteed service with delivery from 3 working days.

globalvalue

The economical international service for non-urgent items with delivery from 4 working days.

Services	Tracking online	Named delivery	Guaranteed delivery	Inclusive compensation
globalpriority	Yes	Yes	Yes*	£100
globalvalue	No	No	Yes*	£100

Compensation rates for loss, damage or delay

Services	Inclusive Compensation	Additional Compensation Available	Max Total Cover	Refund if not delivered on or before the stated delivery day or later than the stated delivery time
express48	£100	£1.80 including VAT for the first additional £100 cover. £4.50 including VAT for every subsequent £100 cover.	£2,500	25%
globalpriority	£100		£2,500	25%
globalvalue	£100		£500	N/A

Guarantee definition: whole or proportionate refund of consignment charges in the event of late delivery in line with our terms and conditions.

express48 and globalvalue services are VAT exempt. globalpriority services are zero rated for VAT.

Isle of Man Post Office - Europe Parcel Rates

Zone 4

Channel Islands

globalpriority

globalvalue

Weight (Kg)	globalvalue	
0.5	£11.92	£34.75
1	£13.25	£36.78
2	£15.88	£40.90
5	£22.16	£52.61
10	£24.30	£62.57
15	£28.61	£73.25
20	£32.19	£81.82
25	£35.05	£90.40
30	£37.90	£98.92

Zone 5

Republic of Ireland

globalpriority

globalvalue

Weight (Kg)	globalvalue	
0.5	£14.58	£29.61
1	£17.87	£31.20
2	£24.46	£33.80
5	£39.20	£40.00
10	£53.49	£48.65
15	£57.80	£56.50
20	£66.04	£63.48
25	£73.89	£70.46
30	£81.77	£77.45

Zone 6

Belgium, Netherlands, Luxembourg

globalpriority

globalvalue

Weight (Kg)	globalvalue	
0.5	£27.82	£34.39
1	£30.47	£34.89
2	£35.76	£37.35
5	£50.16	£70.09
10	£56.11	£87.15
15	£64.39	£109.79
20	£70.82	£123.29
25	£76.54	£136.87
30	£82.27	£150.38



Isle of Man Post Office - Europe Parcel Rates

Zone 7

France, Germany, Denmark

globalpriority

globalvalue

Weight (Kg)	globalpriority	globalvalue
0.5	£29.14	£40.19
1	£31.79	£42.14
2	£37.08	£47.50
5	£49.67	£69.87
10	£65.10	£93.24
15	£67.60	£115.95
20	£72.96	£128.80
25	£78.68	£141.59
30	£84.42	£154.37

Zone 8

Italy, Spain, Portugal, Greece

globalpriority

globalvalue

Weight (Kg)	globalpriority	globalvalue
0.5	£31.79	£50.56
1	£34.43	£54.90
2	£39.73	£63.52
5	£52.68	£86.04
10	£69.39	£118.68
15	£72.24	£138.57
20	£77.97	£147.80
25	£83.70	£161.31
30	£89.42	£174.81

Zone 9

Rest of Europe

globalpriority

globalvalue

Weight (Kg)	globalpriority	globalvalue
0.5	£33.11	£46.72
1	£37.08	£49.76
2	£45.04	£55.91
5	£62.05	£75.45
10	£85.85	£103.10
15	£93.72	£134.29
20	£107.30	£158.38
25	£118.76	£178.27
30	£130.20	£198.16



Isle of Man Post Office - International Parcel Rates

Zone 10

USA & Canada

globalpriority

globalvalue		
Weight (Kg)		
0.5	£34.43	£53.60
1	£41.05	£57.15
2	£54.31	£64.17
5	£90.74	£113.15
10	£129.48	£162.40
15	£143.48	£195.70
20	£171.17	£229.00
25	£196.74	£262.30
30	£219.63	£295.67

Zone 11

Far East & Australasia

globalpriority

globalvalue		
Weight (Kg)		
0.5	£42.38	£56.79
1	£50.34	£64.40
2	£66.24	£79.54
5	£107.31	£124.97
10	£157.88	£183.64
15	£194.60	£229.34
20	£212.49	£273.88
25	£248.25	£318.41
30	£284.03	£362.88

Zone 12

Rest of the World

globalpriority

globalvalue		
Weight (Kg)		
0.5	£43.71	£71.73
1	£52.32	£80.42
2	£69.54	£97.81
5	£117.91	£149.62
10	£192.51	£227.72
15	£244.39	£285.24
20	£270.63	£343.33
25	£323.10	£401.35
30	£375.57	£459.45



Destination zone key

Afghanistan	12	Dominica	12	Lithuania	9	Saint Vincent and the	12
Albania	9	Dominican Republic	12	Luxembourg	6	Grenadines	
Algeria	12	East Timor	11	Macao	11	Samoa (American)	11
Andorra	9	Ecuador	12	Madagascar	12	San Marino	9
Angola	12	Egypt	12	Madeira	8	Sao Tome and Principe	12
Anguilla	12	El Salvador	12	Malawi	12	Sardinia	8
Antigua & Barbuda	12	Equatorial Guinea	12	Malaysia	11	Saudi Arabia	12
Argentina	12	Eritrea	12	Maldives (Republic of)	12	Senegal	12
Armenia	9	Estonia	9	Mali	12	Serbia	9
Aruba	12	Esuatinini	12	Malta	9	Seychelles	12
Ascension	12	Ethiopia	12	Mariana Islands	11	Sicily	8
Australia	11	Falkland Islands	12	(Northern)		Sierra Leone	12
Austria	9	Faroe Islands	9	Marshall Islands	11	Singapore	11
Azerbaijan	12	Fiji	11	Martinique	12	Slovakia	9
Azores	8	Finland	9	Mauritania	12	Slovenia	9
Bahamas	12	France	7	Mauritius	12	Solomon Islands	11
Bahrain	12	French Guiana	12	Mexico	12	Somalia (Federal	12
Balearic Isles	8	French Polynesia	11	Micronesia (Federated	11	Republic of)	
Bangladesh	12	Gabon	12	States of)		South Africa	12
Barbados	12	The Gambia	12	Moldova (Republic of)	9	Spain	8
Belarus	9	Gaza & Khan Yunis	12	Monaco	7	Spanish Territory of	12
Belgium	6	Georgia	9	Montenegro	9	Charafinas Jadu &	
Belize	12	Germany	7	Montserrat	12	Mellilla)	
Benin	12	Ghana	12	Morocco	12	Spitzbergen	9
Bermuda	12	Gibraltar	9	Mozambique	12	Sri Lanka	12
Bhutan	12	Greece	8	Myanmar	11	Sudan	12
Bolivia	12	Greenland	9	Namibia	12	Suriname	12
Bosnia-Herzegovina	9	Grenada	12	Nauru	11	Sweden	9
Botswana	12	Guadeloupe	12	Nepal	12	Switzerland	9
Brazil	12	Guatemala	12	Netherlands	6	Syrian Arab Republic	12
British Virgin Islands	12	Guinea	12	Netherlands Antilles	12	Taiwan	11
Brunei Darussalam	11	Guinea-Bissau	12	New Caledonia	11	Tajikistan	12
Bulgaria	9	Guyana	12	New Zealand	11	Tanzania	12
Burkina Faso	12	Haiti	12	New Zealand Island	11	Thailand	11
Burundi	12	Honduras	12	Territories		Togo (Republic)	12
Cambodia	11	Hong Kong	11	Nicaragua	12	Tonga	11
Cameroon	12	Hungary	9	Niger	12	Trinidad & Tobago	12
Canada	10	Iceland	9	Nigeria	12	Tristan Da Cunha	12
Canary Islands	9	India	12	Norfolk Island	11	Tunisia	12
Cape Verde	9	Indonesia	11	North Macedonia	9	Turkey	9
Cayman Islands	12	Iran	12	Norway	9	Turkmenistan	12
Central African	12	Iraq	12	Oman	12	Turks & Caicos Islands	12
Republic		Ireland (Republic of)	5	Pakistan	12	Tuvalu	11
Chad	12	Israel	12	Panama	12	Uganda	12
Chile	12	Italy	8	Papua New Guinea	11	Ukraine	9
China (Peoples	11	Jamaica	12	Paraguay	12	United Arab Emirates	12
Republic of)		Japan	11	Peru	12	Uruguay	12
Christmas Island	11	Jordan	12	Philippines	11	U.S.A.	10
(Indian Ocean)		Kazakhstan	12	Pitcairn Islands	11	Uzbekistan	12
Cocos (Keeling) Island	12	Kenya	12	Poland	9	Vanuatu	11
Colombia	12	Kiribati	11	Portugal	8	Vatican City State	9
Comoros	12	Korea (Republic of)	11	Puerto Rico	12	Venezuela	12
Congo (Republic of)	12	Kuwait	12	Qatar (State of)	12	Vietnam	11
Corsica	7	Kyrgyzstan	12	Reunion	12	Virgin Islands of U.S.A.	12
Costa Rica	12	Laos	11	Romania	9	Wake Island	11
Côte d'Ivoire	12	Latvia	9	Russia	9	Wallis & Futuna Islands	11
Croatia	9	Lebanon	12	Rwanda	12	Western Samoa	11
Cuba	12	Lesotho	12	St Helena	12	Yemen (Republic of)	12
Cyprus	9	Liberia	12	Saint Kitts & Nevis	12	Zambia	12
Czech Republic	9	Libya	12	Saint Lucia	12	Zimbabwe	12
Denmark	7	Liechtenstein	9	Saint Pierre & Miquelon	12		
Djibouti	12						

up to 4Kg
£7.96

up to 6Kg
£8.64

up to 8Kg
£9.85

up to 10Kg
£10.59

up to 30Kg
£12.36

Terms and Conditions

Isle of Man Post Office provides these services as an agent for ParcelForce Worldwide

Prohibitions and restrictions can be found at iompost.com. For a full list of Terms and Conditions, please visit our website www.iompost.com. Isle of Man Post Office Customer Services will be pleased to assist you with any queries or additional information you may have regarding any of our products and services.

Compensation

Should you need to make a compensation claim for an item for loss, damage or delay of an item sent by Isle of Man Post Office, please complete all of the claim form. A form can be downloaded from our website, calling our Customer Services team on (01624) 664664 or calling into your local Post Office Counter. Once you have completed your form, you can send it to:

Isle of Man Post Office, Customer Services, Freeport 1167, Douglas, ISLE OF MAN, IM87 6DL

This form must be accompanied by the original Certificate of Posting (available free of charge at the time of posting) or the receipt for the specialised service offering higher levels of compensation. Written evidence of market value or cost of the lost or damaged contents will also be required.

Isle of Man Post Office will make any enquiries it deems necessary to satisfy the validity of a claim. All UK claims must be received within 30 days of despatch. International claims must be made within the following timescales: 15 days of despatch for global priority and 120 days of despatch for global value and BFPD. Appeals against decisions on claim settlements must be made within 30 days of receipt of claim settlement letter, in writing, to the address shown on the claim settlement letter.

Collectable items, which have appreciated in value either due to their rarity or due to being out of production, are not excluded from cover, but the level of compensation for loss or damage is limited to the actual price paid for the collectable and shall not exceed the limit of compensation available from Isle of Man Post Office. Compensation may be payable subject to the customer providing satisfactory written or printed evidence.

Exclusions

Isle of Man Post Office will not provide compensation for loss or delay if:

- the claim is not made by the sender of the item,
- the correct postage was not paid,
- the item was not correctly or clearly addressed,
- the loss or delay was due to an omission by the sender or recipient,
- delivery was attempted but no-one was available to receive it,
- the delay was due to alternative delivery arrangements which had been put in place, including PO Boxes, or Post Restante,
- the item was held up in Customs for formal entry clearance,
- the item was sent by another carrier or Postal Operator,
- the item was forwarded from the stated delivery address by a third party or redirection service,
- the item contained prohibited or undeclared restricted items,
- accessing the address was extremely difficult or it put the health and safety of staff at risk,
- caused by a failure or malfunction of a computer system as a result of computer viruses of any kind,
- caused by industrial action by employees of a partner company,
- the item was addressed to a PO Box in a country which is not acceptable. In addition to the circumstances already listed, the following goods are also excluded from compensation if sent by Parcelforce, (Compensation for loss but not damage/deterioration may be available for those marked **)
- Antiques (objects over 100 years old),
- Articles made wholly of gold, silver or other precious metals,
- Ceramics such as ornaments and decorative china, resin and porcelain**,
- Diamonds and other precious stones,
- Glassware**,
- Jewellery (except imitation)
- Money- current bank note, currency note or coins, uncrossed postal orders which do not state to whom they are to be paid, cheques or dividend warrants which are uncrossed and made payable to the bearer. Bearer securities, including share warrants, scrips or subscription certificates, bonds or relative coupons; un-cancelled revenue or postage stamps; airline tickets, coupons, vouchers, tokens, stamps or similar documents which can be exchanged by themselves or with any other document for money, goods or services, national insurance stamps or bankers drafts,
- Negotiable documents.

• Perishable goods**

• Sim-cards

• Stamps,

• Watches and Clocks, including watch movements and other parts.

Any items that by their inherent nature are particularly susceptible to damage are excluded from compensation in the event of damage on all services. This includes but is not limited to the below:

- Automotive vehicle parts and body work for example but not limited to doors, bumpers, headlights and other large body parts or panels
 - Cases of all types
 - Cases (including suitcases and musical instrument cases) when used as external packaging
 - Ceramics or composites wholly or partially made of china and/or porcelain
 - Collectable toys and action figures, where the original packaging contributes to the item's value
 - Computer monitors – including laptop screens, all-in-one desktops and iMacs
 - Furniture – both flat packed and ready built e.g. tables, chairs, shelves, cupboards and similar items
 - Lighting – fluorescent tubes, neon lighting, X-ray tubes, light bulbs etc. or any other inherently fragile lighting items
 - Models, for example completed kit or scratch build models, dolls houses and architectural models
 - Televisions – including CRT, LCD, LED and Plasma screens
- Items made wholly or partially of the following materials or similar materials:
- Ceramics e.g. china and porcelain
 - Composites e.g. concrete and granite
 - Glass – Items wholly or partially made from or containing glass, e.g. picture frames and clocks containing glass or crystal items. Damage to other items in the parcel caused by broken glass will not be covered
 - Plaster items – including plaster of paris, fibre clay
 - Resin items – including amorphite, amber and composites
 - Rock, stone and mineral items – including granite, marble, fossils, geodes, gem stones, crystals or similar items
 - Packaging (external) – e.g. if items are sent in a suitcase, musical instrument case or in the manufacturer or retailer's original packaging without adequate external packaging. Parcelforce Worldwide will not be liable for damage to the suitcase, musical instrument case or manufacturer or retailer's packaging.

Damaged Goods

The level of compensation is limited to the cost of repair or the actual price paid for the goods whichever is the lesser and shall not exceed the limit of compensation available from Isle of Man Post Office.

Force Majeure

Isle of Man Post Office shall not be liable for any breach of its obligations or for compensation or refund for loss or delay resulting from an Event of Force Majeure. Such events, which are outside Isle of Man Post Office's control include, but are not restricted to, adverse weather conditions, fire, flood, explosions, accidents, traffic congestion, mechanical breakdown, obstruction of any public or private highway, acts of terrorism, vandalism, government act, riot, war, act of God or industrial dispute.

Isle of Man Post Office will endeavour to make its customers aware of an Event of Force Majeure, giving details of the circumstances and as much notice as possible together with a reasonable estimate of when it is likely to cease.

If an Event of Force Majeure continues for more than 30 days, then Isle of Man Post Office shall be entitled to terminate any agreements and shall not have any liability in respect of the termination caused by the Event.

Consequential loss

Isle of Man Post Office does not offer compensation for consequential loss on any of its services. Isle of Man Post Office is not liable for any loss of profits, business revenue, goodwill or anticipated savings whether direct, indirect, foreseeable or unforeseeable arising out of delay or failure in conveyance or delivery by either an employee of Isle of Man Post Office or one of its partners.

For further information please contact:

Isle of Man Post Office
Customer Services Department
Postal Headquarters
Douglas
ISLE OF MAN
IM2 1AA

Tel: +44 (0)1624 664664

Email: customer.services@iompost.com