# Price Guide Letters and Parcels

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Size and weight guide	Maximum Length	Maximum Width	Maximum Depth	Maximum Weight
Letters	24cm	16.5cm	0.5cm	100g
Large Letters	35.3cm	25cm	2.5cm	750g
Parcels	61cm	46cm	46cm	20kg (UK) 30kg (IOM)
International Parcels	Combined length, width and depth must be less than 90cm.  The longest side must be a maximum of 60cm.			2kg

Anything over the maximum size or weight limits can be sent via Parcelforce. Please visit **iompost.com/parcels** for prices or ask at any counter.

Purchase channels	Services	Online Postage	Post Office Counters	Kiosks
	Standard Letter and Large Letter	✓	✓	✓
	Standard Parcel (UK and Cl Only)	X	✓	X
IOM, UK	Local Tracked Services (IOM Only)	✓	✓	X
and Channel	Tracked (UK and CI Only)	✓	X	X
Services	Special Delivery – Next Day (UK and Cl Only)	1	Postal Headquarters ONLY	X
	Special Delivery – Two Day (UK and Cl Only)	✓	✓	X
	Standard Letter and Large Letter	✓	✓	✓
International	Standard Parcels	✓	✓	X
	Tracked and Signed Services	✓	1	X

#### **Prohibited and Restricted Items**

To comply with national and international regulations, certain items are restricted from our network. Customers are responsible for checking if an item is prohibited or restricted. Failure to comply with these regulations may result in items being destroyed or disposed of. For more information please visit: iompost.com/restricted

All services are VAT exempt unless marked with: \* VAT at the standard rate, ^ Zero rated VAT.

Prices effective from 9th March 2025



#### **Local Services**

STANDARD SERVICES				
Туре	Maximum Weight	Price		
Letter	100g	£0.90		
Large Letter	750g	£1.90		
TRACKED SERVICES				
Local Tracked	500g	£3.50		
Up to £20 compensation     Full tracking	2kg	£4.75		
Full tracking	10kg	£6.50		
	30kg	£10.15		
Local Tracked Plus	500g	£3.75		
<ul> <li>Delivery guaranteed by 5pm next delivery day</li> </ul>	2kg	£5.25		
<ul><li>Up to £150 compensation</li><li>Full tracking</li></ul>	10kg	£7.25		
Signature on delivery	30kg	£11.15		

Standard Services have up to £20 compensation included. If sending higher value items we recommend using Local Tracked Plus.

#### **UK and Channel Islands Services**

STANDARD SERVICES					
Туре	Maximum Weight	Price			
Letter	100g	£1.00			
Large Letter	750g	£2.15			
	500g	£4.25			
Parcel	2kg	£5.75			
Only available from Post Office counters	10kg	£7.00			
	20kg	£11.29			
TRACKED SERVICES					
Tracked	500g	£3.75			
<ul> <li>Only available through Online Postage</li> </ul>	2kg	£5.75			
Up to £150 compensation	10kg	£7.75			
Full tracking	20kg	£12.50			

Standard Services have up to £20 compensation included. If sending a higher value item we recommend using Special Delivery.

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#### **UK and Channel Islands Services**

SPECIAL DELIVERY				
Туре	Insurance	Maximum Weight	Price	
<ul> <li>Special Delivery – Next Day 9am¤*</li> <li>Full tracking</li> <li>Signature on delivery</li> <li>Only available to UK and Guernsey</li> </ul>	£2,500	2kg	£12.15	
Special Delivery – Next Day 1pm¤	£2,500	2kg	£12.15	
<ul><li>Full tracking</li><li>Signature on delivery</li><li>Only available to UK and Guernsey</li></ul>		10kg	£16.55	
		20kg	£20.55	
Special Delivery – Two Day by 5:30pm	£750	2kg	£7.50	
<ul><li>Full tracking</li><li>Signature on delivery</li></ul>		10kg	£10.00	
		20kg	£15.00	

Items sent to Guernsey using this service are VAT zero rated.

Items must be delivered to Postal Headquarters before 3pm for same day dispatch. Items are dispatched Mon - Fri. There are postcodes exclusions for the Special Delivery guarantee. Please visit **iompost.com** for more information.

### International Services<sup>^</sup>

	Tracking	Signature on Delivery	Online Confirmation of Delivery	Compensation
Standard	X	Х	×	£20
Tracked	✓	Х	✓	£50, but up to
Signed	✓ (Within the UK only)	<b>✓</b>	✓	£250 is available
Tracked & Signed	✓	✓	✓	for a fee.

EU			REST OF WORLD			
Туре	Maximum Weight	Standard	Tracked Services*	Maximum Weight	ALL World Zones - Standard	All World Zones - tracked services*
Letter	100g	£2.26	£9.66	100g	£2.26	£9.66
	100g	£4.29		100g	£5.90	
Large	250g	£5.90	£13.68	250g	£12.13	£13.68
Letter	500g	£7.03	113.00	500g		
	750g	£8.21		750g		
	250g	£5.90	£13.99	250g	£11.27	£13.99
	750g	£10.73	£18.78	750g	£16.64	£18.78
Parcel	1kg	£14.01		1kg		
	1.5kg	£15.19	£24.15	1.5kg	£21.47	£24.15
	2kg	£16.96		2kg		

<sup>\*</sup>Availability of Tracked, Signed and Tracked & Signed services is dependent on the destination you are sending to. For more information visit **iompost.com/international-postage** 

Customs documentation is required for all items containing goods sent to destinations outside the UK (including the Channel Islands). Please see **iompost.com/Customs** for more information.

All services are VAT exempt unless marked with: \* VAT at the standard rate, ^ Zero rated VAT.

## **Ancillary Services**

PO BOX - RESIDENTIAL	
Service	Annual Cost
PO Box Licence	£157.64
PO Box Delivery*	£189.17

For information on PO Box please visit iompost.com/PO-Box or visit a Post Office counter.

REDIRECT					
Service	Destination	Time Period	Price		
		Three months	£57.80		
Redirect	IOM & UK	Six months	£99.84		
<ul> <li>Moving house? Forward letter mail to a new address for three, six, or twelve months, whether locally or overseas.</li> </ul>		Twelve months	£179.98		
	EU & ROW	Three months	£102.46		
		Six months	£189.18		
		Twelve months	£345.53		

For information on Redirect please visit **iompost.com/redirect** or visit a Post Office counter.

KEEPSAFE				
Service	Time Period	Price		
	Two weeks	£26.79		
KeepSafe*	Three weeks	£37.82		
Going away? KeepSafe securely holds your letter	Four weeks	£50.43		
mail for up to 66 days.	Two months (up to 66 days)	£63.04		

For information on KeepSafe please visit iompost.com/Keepsafe or visit a Post Office counter.

#### **BFPO**

BFPO items are free to send, from a Post Office counter, up to 2kg. For items above this weight prices are the same as standard UK services.

Parcelforce BFPO is no longer available.

# **Underpaid Postage**

Underpaid items incur a charge of £1.38 plus the postage shortfall.

Ensure correct postage is applied to avoid charges and delays. Recipients may also be charged.

#### Tel: +44 (0) 1624 664664 • Email: customer.services@iompost.com

Information in this price guide is correct as at date of issue. Up to date prices are always available on our website. For full list of terms and conditions please visit **iompost.com**